

## 5 Year Manufacturer's Warranty on Danfoss Smart Heating product range

Thank you for buying a Danfoss product that will bring energy savings and increase comfort in your home. Should you, against all expectations, experience a problem with the Products (as defined below), you will find that Danfoss A/S, Nordborgvej 81, DK-6430 Nordborg, Denmark, offers a 5-year manufacturer's warranty (hereinafter the "Warranty") as set out below

### 1. Product range covered by the Warranty:

The following products (hereinafter referred to as the "Products") are covered by Warranty:

- Danfoss Eco™
- Danfoss Link™ CC Central Controller
- Danfoss Link™ Connect thermostat
- Danfoss Link™ RS Room Sensor
- Danfoss Link™ HC Hydronic Controller
- Danfoss Link™ RU Repeater Unit
- Danfoss Link™ FT Floor Thermostat

### 2. Validity of the Warranty

The Warranty is valid for Products manufactured after 01 March 2018 and the Products must be installed by a professional installer.

The Warranty shall become effective only with an installer invoice clearly specifying the Products.

### 3. How to make a claim under the Warranty

All claims under this Warranty must be made in writing.

Claims, together with proof of installation by professional installer (installer invoice), must be made to the installer without undue delay and must be received by the installer no later than 30 days after discovery of a defect.

Danfoss may request you to forward the defective Product to us via the installer with a written notice describing the reason for returning the Product. Products returned or made available for repair shall be free of extraneous equipment, unless otherwise instructed. If Danfoss' examination shows that the Product is not defective, Danfoss may return the Product to you at your cost and risk.

Should your installer be unavailable, please contact your local Danfoss sales representative. Local directories can be found at: [www.danfoss.com](http://www.danfoss.com)

### 4. Warranty period:

The Warranty is valid for 5 years from the installation of the Product, however never exceeding 64 months from the date of manufacture of the Product (hereinafter referred to as the "Warranty Period").

### 5. Scope of warranty

During the Warranty Period Danfoss will at its discretion offer a new, comparable replacement product, or repair the Product, if the Product is defective due to defects in design, material or workmanship and the fault lies with Danfoss.

The Warranty does not cover any costs related to installation or handling, such as demounting of the defective Products or mounting of a replacement products or repaired Product.  
Batteries are not covered by the present Warranty.

## 6. Limitations and exceptions from the warranty

This Warranty does not apply to defects

- which occur under conditions of operations other than the conditions stipulated in the technical specifications and the instructions;
- which are caused by your failure to implement all software bug fixes or software error fixes;
- which are caused by software bugs or errors significantly impeding the use of the Product, provided that Danfoss does not release a software bug or error fix within a reasonable time;
- which result from improper use;
- which result from faulty installation; or
- which were caused by faulty maintenance.

If Danfoss or a third party instructed by Danfoss investigates or repairs a defect that is not covered by this Warranty, the time spent and material used by Danfoss to this end may be invoiced unless Danfoss is obliged to assume such costs for other legal reasons.

## 7. Disputes and law

Disputes between the owner of the products and Danfoss regarding this extended warranty must be handled by the Court in Sønderborg under Danish law.

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**IMPORTANT: THIS WARRANTY BECOMES EFFECTIVE ONLY TOGETHER WITH AN INSTALLER INVOICE CLEARLY SPECIFYING THE PRODUCTS.**